

February 2024. Tech Note 0100

LPR - Firmware Update

To ensure the continued operation of your LPR Bluetooth reader with the modern applications that are now available for Android and IOS devices, we recommend you perform a firmware update. This update also fixes the issue that you may have experienced with the intermittent Bluetooth connection.

Please note: If it is the first time the LPR reader has been connected to a laptop, we advise you to install the driver for establishing a working USB connection, to start. You are able to download the driver from the LPR Product Support Page on the global website at https://www.allflex.global/allflex-lpr-handheld-reader/



Step 1: Before commencing the firmware update, please check the rear of the reader to understand which reader version you have.

This is important to note when selecting the correct update file.





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Step 2: Please connect the reader to your laptop or computer by using the mini-USB cable. This cable came with your reader and is used for charging the device, please make sure your reader is fully charged before commencing with the update.

Step 3: When the reader is connected, please visit the <u>LPR Product Support Page</u> at: <u>https://www.allflex.global/allflex-lpr-handheld-reader/</u>



Step 4: Please select the correct tile according to you LPR version number indicated after the letter A on the rear of the reader (as indicated above).



Please note: Scroll down the page to the next level of tiles to find the A4 firmware update.



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Check that your reader is still activated and double click on DOWNLOAD UPDATE to download the updater application .exe file.

The updater application will start. Click on next to proceed



Follow the instructions and click on next.





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During the firmware update a green progress bar will be presented to show you the status of the update procedure.

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When the update has completed, the application will ask if you want to update another device. If you have another device with the same 'A' version then click "Yes". If your additional device has a different 'A' version please select "No" and start again from step 4 selecting the correct .exe file.

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Please contact your local Technology Aftersales team if you have any questions or concerns about the update, or the update procedure.